

CARES & Other Systems Projects Implementation Schedule as of: 04/14/06

March 2006

- **Combined FS/MA 2nd party review will be implemented** to the counties. In this project, the State pre-selects cases to be reviewed, as currently done for FS 2nd party reviews. These are loaded to IMQA for county processing (Ops Memo). The IMQA system has new screens and functionality added and current FS 2nd party review process was combined as far as possible with the new.
- **MA Review Date Problems** – As follow-up to June review date problems, this work addressed MA review date problems. Issues with back-dated MA previously setting review date too soon were fixed. Update of the review date was also done by the system for about 20,000 EBD/LTC cases.
- **Data Exchange Disposition Purge** – Old outstanding dispositions still remaining in CARES were purged. These are dispositions which are no longer set or were informational only. (about 725,000 purged, retained 3rd party and fraud dispositions)

April 2006

- **Begin the Addition of CWW Non-Core Users** – Implementation of CWW access for non-core users began in April 2006 with the Child Support workers. A Confidentiality Memo is being developed which will be reference for determining the query user population. The roll-out to many query users will follow the publishing of this Memo.
- **Benefit Recovery for IRS/PARIS Staff** – Changes will be implemented which will allow the central office IRS/PARIS staff to post recovery claims against county cases but direct the collections back to the state. This also includes the creation of a new office in county 73 (office number 5173).
- **Manual Notices for IRS/PARIS Staff** – Manual letters are begin created which will allow central office IRS/PARIS staff to verify assets and income from third party sources and from individuals. Although these letters will display the name of the Central office staff and CAPO will show as the return address, these letters will rollup to CARES notice history for that case.
- **SeniorCare LIS Letter** - A letter will be sent out to all SeniorCare participants in Level 1 (below 160% FPL). The letter explains that they might qualify for LIS and LIS might be a good choice for them rather than SeniorCare. This letter will be sent to about 50,000 participants.

May 2006

- **IMQA Enhancements** – Enhancements/fixes have been identified and those listed below are targeted to be in place in time for the May reports..
 1. Add category of assistance to header for each page.
 2. Display new field for how the case was chosen for sample
 3. Display payment amount for CS expense.
 4. Display other assets
 5. Display OVR amount if that is what was used in budget
 6. Display type of disregard

7. Assets should not round up or down
8. Eliminate nature code
10. Create a summary page
11. Assets runtime error will be corrected
12. Cases selected should be removed and not displayed twice.
13. FS discrepancies will not be displayed on the MA disc and error page.
14. Expense page displaying no for different type of expense. Shelter was no, but phone was also displaying no.
15. We will retain sample cases for 60 days. The purge process for the March and April sample purged after 30 days.
16. Assets will be sent at the ind level for liquid assets, other assets will be sent at the group level. IMQA will display the amount for liquid, other and total assets.
17. The participation status will be displayed on the tool so that reviewers can determine what part status the individual is for that category of MA.

June 2006

- **ACCESS version 4.0 Implementation of On-line Application** - This tool will allow individuals to apply for FS and MA through the internet. Online applications will be sent to the worker's CARES in-box where the worker can 'pull' the data into CARES. Eligibility can then be run and confirmed.
- **CARES Worker Web 2.0 – Mail-In Applications:** Web pages will be built in CWW that will mirror mail-in application forms in layout to facilitate entry. Once entered, this information will then be 'pulled' forward into the applicable CWW pages during AE processing for the workers review/acceptance.
- **CWW Enhancements/Fixes –**
 - Employment/Unemployment Queries page will be modified to include 18 year olds, will queue up during person add driver, and will call for updated data correctly.
 - Non-Family Care counties will no longer get stuck on Family Care pages when page contains data. Family Care page issue related to updating past level of care information will be fixed.
 - Person Delete was always setting to AE delete code on Household Members page and will be changed to retain actual delete code entered.
 - Agency Transfer page will be modified to allow workers with only alternate caseloads to transfer out of a county as did the mainframe (some client registration workers only have an alternate caseload).
 - System Errors occurring in specific situations on the Asset Assessment and Alien page will be fixed.
- **Electronic Disqualified Recipient system (eDRS)** – The DRS process is used to report FoodShare Intentional Program Violations (IPVs) to FNS. This project will replace what is currently a data file transmittal to FNS with an on-line version.
- **IMQA Enhancement for Manual cases** – An update will be made to IMQA which will allow workers to identify a case manually to be pulled into IMQA for 2nd party review. This is scheduled to be in place in time for the June reports.

July 2006

- **Employer Verification Health forms to Employers** – Included in the biennial budget changes effective January 2006 will be the requirement that EVF-E and EVF-H forms go directly to employers to complete and return. In support of this will be a data exchange with UI's employer database.
- **SeniorCare Workload Reduction and Payment Accuracy** – Multiple enhancements and updates are planned to be implemented prior to the renewal workload has decreased. These include:
 - Creation of SC web pages
 - Scheduling of Data Exchange screens during SC eligibility driver flow (as is currently done for county cases)
 - Additional enhancements to Address Discrepancy logic
 - Identification of companion case number
 - Enhancements to allow the eligibility worker to more easily compare income reported at the current review to income reported at the initial SeniorCare application or prior review
 - Enhancement to allow the eligibility worker to more easily compare income reported for other programs of assistance to income reported to the SeniorCare program.
- **FoodShare and Child Care SMRF Fixes and Enhancement**– A group of FoodShare and Child Care SMRF fixes and enhancements is currently scheduled for July. This is a combined effort to fix the major problems related to both Food Share and Child Care SMRF processing.
 - Fixes to situations causing fatals (allowing multiple process and complete statuses causing Child Care fatal, CC new code for 'No CC SMRF Required' setting incorrectly in some situations and causing fatal)
 - Adding a filter for SMRFs which are in "sent" (SNT) status so they can be viewed separately if the worker chooses. This will allow workers to view a list of SMRFs that currently require action.
 - The addition of a new alert to workers when a SMRF has been received but hasn't been completely processed yet
 - Fixes for FS eligibility problems

August 2006

- **ACCESS version 5.0 Report My Changes** - This function will allow the MA, FS or CTS participant to report changes on their case directly to their worker through the ACCESS online tool. These changes will be accessed in CWW by workers via an Inbox. The changes will appear on a PDF document in CWW and will then be entered into CWW by the worker.

September 2006

- **Food Stamp Federal Poverty Level Conversion** - In September of each year, we update the shelter standard, allotments, 130% FPL test limits and, sometimes, the standard deduction. This mass change usually occurs the first weekend in September.

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- **ACCESS version 5.1 Expanded Change Reporting Tool** - This function will expand the initial release of Report My Changes (RMC) to include other online change reporting mechanisms (e.g., Pre-Printed review form or SMRF, etc.) so that the data can be pulled into CARES and the change processed.

October 2006

- **CARES Generated Pre-printed Review Form** – Concurrent with CWW 2.1 will be the implementation of a pre-printed review form to be produced out of CARES for all MA only cases. (date tbd)
- **Revamp/Update Review Notice** – Updates are required to the Notice that informs clients of their need to have a review of eligibility. These changes are to the language at the program-specific level (e.g., MA review does not need to be face-to-face). These changes will be required to be in place for implementation of the Pre-Printed Review Form. (date tbd)
- **ACCESS version 6.0** – A Spanish version of “Am I eligible” has already been implemented into ACCESS. This release will be the Spanish version of “Check My Benefits”, “Apply for Benefits” and “Report My Changes”.

November 2006

- **SSI MA to be added to CARES** – SSI individuals will be added to a part of CARES. This project will move the current stand-alone SSI/Medicaid system into the CARES system and automate much of what is currently done manually. This will also allow the MCI identifier to be added to all SSI MA individuals (from SDX), which needs to be in place prior to implementation of the MMIS replacement system InterChange (iC). For this phase one, SSI individuals will not be fully integrated into the CARES (i.e. they will not appear on CWW or mainframe CARES pages unless a worker enters them into CWW/CARES), however they will have MCI ids assigned and may appear during the CWW clearance process.

December 2006

- **COLA Mass Change** – At the end of November, we receive an electronic file from the Social Security Administration (SSA) containing the new January 1 Social Security payment amounts for our recipients. The Mass change runs in CARES about the first weekend in December and eligibility, premium amounts, etc are recalculated based on these new payment amounts.

January 2007

- **SSI/FS Combined Application Project** - In coordination with FNS and SSA, Wisconsin is exploring a demonstration project to provide a streamlined, centralized application process for FoodShare (FS) eligibility to Wisconsin SSI recipients. This project would increase the participation in the FS program of low-income elderly and disabled persons.